



liberty
community connect

OUR VISION

People on the Gold Coast live happily in their home and community for the fullness of their life.





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LIBERTY COMMUNITY CONNECT

31 Martin Street, Nerang Qld 4211 | PO Box 446, Nerang Qld 4211

T: (07) 5578 1668 | E: info@libertycommunity.org.au | W: libertycommunity.org.au



A Word From The President - Vitay Kaitinis

This year, the inevitable changes within the sector continued with the Aged Care Royal Commission releasing its findings and COVID restrictions continuing to impact the community. Both these issues will have ongoing repercussions on organisations working in the community, however, with the release of the Royal Commission's recommendations, there is now a clearer picture of what is expected in the future.

During the year, there have also been significant changes within Liberty with the retirement of our previous General Manager/CEO, Jo Todoruk. Jo had been the leader of the organisation for 30+ years and grew Liberty from its inception. Under Jo's leadership, Liberty grew to a strong and respected organisation within the local community and left it well-positioned, with a strong base for growth and the ability to meet the changing needs of its clients.

With the retirement of Jo, our long-serving Finance Officer, Chris Lewis, also announced his departure. Chris also had a long history with Liberty and was an important part of the overall organisation, providing the financial input crucial to the success of Liberty. On behalf of the Committee of Management, I wish to thank both Jo and Chris for their contribution and wish both of them successes in their future endeavours.

With change opportunities also present themselves, and Liberty was privileged to gain the services of Allan Reeve as Liberty's new CEO. Allan had previous experience with Liberty at a senior management level and therefore had an excellent working knowledge of the organisation. This knowledge, coupled with his subsequent experience and insights working with another well-respected organisation within the not for profit sector, has seen Allan bring a strong vision and commitment which will serve Liberty for the long term.

Taking advantage of the changes within the organisation many strategic projects were undertaken during the year. With proposed changes to government funding, the ongoing financial sustainability of Liberty was a high priority. This required an in-depth review of all of Liberty's financials including accounting practices, systems, and reporting. To ensure this is completed comprehensively and to strict protocols, the ongoing review is being completed by a suitably highly qualified independent Auditor/Consultant. The project will also provide ongoing advice and recommendations as to best practice business models suitable for Liberty's future needs, including the restructuring of Liberty's finance system.

A review of Liberty's current software management system has also been undertaken and it has been identified it will need to be replaced as it does not sufficiently meet Liberty's business needs in managing future service opportunities. The review also identified a necessary investment to update Liberty's "back office" to update communications systems and new computer hardware.

Additional human resources have also been identified as a priority to ensure Liberty can take advantage of opportunities and forecasted consumer demand. This has required innovative recruitment practices as well as a restructuring of current staff responsibilities to ensure decision-making is placed at the most appropriate level.

In the past Liberty's business practices have served the organisation well, but changes to government funding and an increasingly competitive environment requires Liberty to have a different outlook and vision. With a commitment to continuous improvement, Liberty will continue to build on the priorities established to remain sustainable and to ensure the delivery of high quality services that meet the expectations of clients.

I would like to thank the volunteers who have served on the Committee during the 2021/2022 year and, in particular, Robyn Flegler who will not be re-nominating for a Committee position. Robyn has been a dedicated and passionate member of our Committee since 2015 and her commitment and support has been invaluable. Thank you Robyn and we wish you well for whatever the future may hold for you.

Vitay Kaitinis

The 2021/22 Management Committee



Vitay Kaitinis
President



James Schmidli
Treasurer



Ruth Clark
Secretary



Sue Burgess
Committee Member



Robyn Flegler
Committee Member



Damian Scantlebury
Committee Member



Treasurer's Report

- James Schmidli

The financial year ended on 30 June 2022 and has seen the end of COVID-19 stimulus support and the Federal Government Improved Payment Arrangements (IPA) introduction from 1 September 2021.

Liberty has a total revenue of \$3,967,906 in the current financial year. Last year (30 June 2021), Liberty had total revenue of \$4,109,352 which consists of operating revenue of \$3,194,112 plus; COVID-19 Cashflow Support from the Government of \$37,500; COVID-19 JobKeeper Payment of \$867,900; COVID-19 Retention Bonus of \$9,840. Compared to last year, Liberty had a decrease in operating revenue of \$141,446.

However, there have been two significant changes to Liberty in FY22:

- COVID stimulus ending, causing the overall revenue to reduce by \$767,861.
- The introduction of Improved Payment Arrangements (IPA) has had the consequence of internalising third-party transactions onto the profit and loss statement for FY22 to the value of \$978,459.

Whilst the impact of the introduction of IPA is significant, an independent financial review has provided extensive consultation and documentation to confirm the integrity of financial dealings with Liberty. Excluding IPA impacts noted earlier, the total expense for the year was \$3,164,538. Compared to last year, this is a decrease of \$117,685.

While administration costs increased by \$90,025, the main contributors compared to last year were:

- Subscription expense increase is primarily related to the increased annual maintenance of our client management system and the decision to commence the transition to a new client management system to meet the future needs of the organisation.

- Consultancy fees were for the external financial consultant to review and align our finances with the new IPA requirements and to provide a higher degree of visibility of the organisation's income, expenses, and unit costs in preparation for further changes to the government funding models.
- Broker Expenses, Liberty had to engage an external company to provide domestic work during the COVID waves due to a lack of staff.
- WH&S Supplies, COVID supplies to ensure our staff was protected and safe including, RATs, shields, gowns, and masks to name a few.

Our employee benefits expenses for this year were \$2,434,927 compared to last year \$2,684,543; a decrease of \$249,617. The expense represents around 61% of total revenue this year. Last year, it was 65% of total revenue.

Liberty has resulted in a net loss of \$175,092 for the year. Compared to last year's surplus of \$827,128, however, if the COVID-19-related support from the Government, particularly Jobkeeper payments, a loss of \$88,112 would have resulted.

The Balance Sheet is in a strong position. We have a net asset of \$4,014,432 which consists of a total asset of \$4,584,503 and a total liability of \$570,071. The total assets include \$3,589,865 in cash and cash equivalents of which \$2,510,951 is held in interest-bearing term deposits. The total liabilities include unearned income of \$240,807 and provisions for long service leave and annual leave of \$218,796 for annual and long service leave.

This is my first Treasurer's Report for Liberty. It has been a great privilege to act as treasurer for Liberty and be part of the Committee.

James Schmidli

LIBERTY COMMUNITY CONNECT INC.

ABN 34 180 958 508

For year ended 30 June 2022

INDEPENDENT AUDITOR'S REPORT**Report on the Financial Report**

I have audited the accompanying financial report of Liberty Community Connect Inc. (the association) which comprises the Balance Sheet as at 30 June 2022, and the Statement of Comprehensive Income, Statement of Changes in Equity and Cash Flow Statement for the year ended on that date, a summary of significant accounting policies, other explanatory notes and the statement by members of the committee of the association.

Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Associations Incorporation Act 1981. This responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based on my audit. I have conducted my audit in accordance with Australian Auditing Standards. These Auditing Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Independence

In conducting my audit, I have complied with the independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

In our opinion, the financial report presents fairly, in all materials respects, the financial position of Liberty Community Connect Inc. as at 30 June 2022 and of its financial performance and its cash flows for the year then ended in accordance with Australian Accounting Standards and the requirements of the Australian Charities and Not-for-profits Commission Act 2012.



Thomas Cowlshaw

06 October 13. 2022

Cowlshaw & Co

228 Stafford Road, Stafford



Greetings from the CEO

- Allan Reeve

When I was a child most of my school holidays were spent with my grandparents. My time was filled in the garden with snapdragons and roses, fishing with Pop, sitting by the fire listening to music, and chatting with Nan. At the time, I thought they were so old... However, they were the same age as I am now, 54. As we age, our perception of age changes drastically - doesn't it?

According to the World Health Organisation (WHO), 65 is the new middle age. This is based on evidence that people are healthier, working later in life, living longer and healthier than at any time in human history. Nevertheless, we hear so much about people's poor health and disease. One of the greatest impacts on our health is isolation. Humans are hardwired for connection and belonging. Without it, our health diminishes rapidly. This is why Liberty is committed to creating opportunities for people to find friends and remain connected. It brings health to your body, your mind, and your spirit. We want you to find a place where you can feel a sense of belonging, and we want you to stay in your home for as long as you desire. You can read all about this passionate plea to assist and strengthen your life, when you read our new vision, mission, and values in this Annual Report.

At this time of year, we often reflect on all that has transpired over the last 12 months, the changes we have seen, and the people who have been part of our community.

Liberty has undertaken many key initiatives in the last few months. We have employed several new staff, including five people who are participating in our first-ever traineeship program.

We are introducing new technology to assist with client care and staff management. We have also purchased five new vehicles to support a growing need in our community and created a new domestic assistance team that operates in pairs to provide a much-needed home cleaning service.

Our Community Connections team has expanded and we are offering fresh services to better facilitate the opportunity for friendship and wellness. This includes Friday evenings and Saturday programs, something we have never offered before. We have spent a lot of time and effort preparing for changes that will dramatically impact us as we respond to recommendations from the Royal Commission into Aged Care.

Each one of us has a story to tell. Some of us hold secrets, some hold wisdom, and some just leave us mystified by people's resilience and courage. At Liberty, we consider ourselves privileged to bear witness to people's stories. In indigenous culture, history and community are defined by the stories our elders hold. These stories are ancient and yet so undeniably connected from one generation to another. We are not as ancient, but we do value each person and the unique connection they create as they allow us to learn of who they are and what brought them to be. You will read and see the faces of some in this Annual Report and I trust you find yourself stirred to find your connection and purpose in the community.

We are committed to walking alongside you in whatever way you may need.

Cheers,
Allan Reeve

Vision

People on the Gold Coast live happily in their home and community for the fullness of their life.



Mission

Deliver flexible and practical services leading to better outcomes for clients.
Create long-lasting community and personal connections to combat loneliness and isolation.

Values

Treat others with respect by valuing their choices and rights.
Show integrity, by being accountable, owning our mistakes and learning.
People are our potential not the problem.
Build a better community by being leaders of change.



What's Coming Up

Liberty offers a variety of activities and outings that are designed to meet the needs of our clients and encourage independence, confidence, connection to the community, and well-being. Here are some of the many activities we offer.

Movie Day in the Centre

Enjoy a movie classic here in the centre, with popcorn, ice cream and a drink! Feel free to dress up for the special day.

Picnic in the Park

Start the day out in the community, enjoying the sunny beach or a local park. Liberty comes packed and ready with food and drink!

A Trip to the Pub

Enjoy a ice cold beverage and a delicious meal at several of our favourite pubs around the Gold Coast.
Be sure to bring cash for your pub meal.

Games in the Centre

Do you like Bingo or how about Plunkett? Liberty offer a variety of games that are fun and keep us stimulated.

Art and Crafts

If you like arts and craft, come join our craft group at the centre. We do everything from painting to making really 'nifty' projects.

Stretching and Meditation

Stretching and meditation have proven benefits for your mental and physical health. At Liberty we are all about keeping you sharp and active!

Coming in 2023

We are very excited to announce that in 2023 there will be several new activities here in the centre and out in the community. Our Community Connections team has been working very hard to make this happen and we now can provide you with a small glimpse of the SOME of the new activities.

Active in the Home

An exercise program designed specifically for people as they age, who want to regain the strength and confidence to keep active and independent.

Cooking Club

If you would like to learn new tricks or learn how to cook entirely, Liberty will be running cooking classes for healthy habits!

Pool Aerobics

Gentle pool exercises at the Aquatic Centre here in Nerang.

If you are interested in attending Community Connections or, would like to find out more information, please contact Rachelle on 5578 1668



"I have felt welcome since day one and the variety of people I have met are lovely."

- Mary

Mary's Story

Meet Mary, a new client of Liberty. She emigrated to Australia from Kent in England in 2012 to be closer to her family who resides here on the Gold Coast. Mary has recently joined our Community Connections program after contacting us to find out about the type of services we offer. She was looking to connect with people with similar interests and make new friends.

Mary has settled in very well here at Liberty. She enjoys a variety of activities both in and out of the centre. She loves the homely and welcoming feeling from the team when she arrives and especially loves the delicious food on offer.

If you would like to know more about joining our Community Connections program, please contact Rachelle at our office on 5578 1668.



First Visit Free

Come along to our Community Connections program at Liberty Community Connect. We truly have something for everyone here, whether it be going out in the community for the day or spending time here in the centre.

You will enjoy a meal, have a ton of laughs, make new friends and we may be able to pick you up and drop you home.

To make a booking please phone Rachelle on 5578 1668

*Subject to availability and limited to one free visit per person

Valid to
28 FEBRUARY 2023

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Support at Home

Liberty has weathered the COVID-19 waves and the mandatory vaccine requirements which came into effect for all residential and home care workers in December 2021. In order for us to continue strongly with our journey to meet client needs, we engaged additional contractors to ensure service consistency. We are grateful for the support of our contractors, Moore Community and Spic and Span, for these extra services. If you are a client who experienced service delays, we thank you for your patience and understanding during that trying time.

In recent months, Liberty has hired its own team of domestic workers who are now delivering a high percentage of our domestic work, mostly in teams of two. Feedback from the community has been wonderful. Five of these staff are new to our industry and will be undertaking a Certificate III in Individual Support/Disabilities. We look forward to celebrating their graduation in 2023.

We will continue to employ more staff to ensure we can provide as much support to our community as our funding allows.

"I am extremely grateful for all the help I get. I am very happy with the support staff, and they are very lovely. The managers do a good job hiring lovely people." - Phyllis

Home Maintenance

Liberty's Home Maintenance Program is in its eighth year of operation. Our contractors, Spic and Span and Craig Debrency, continue to provide excellent lawn and garden service to our clients all over the Gold Coast.

There is no doubt that maintaining the outside of your home can be a tedious task. It can cause additional stress and worry because you no longer feel safe doing these tasks. Getting extra assistance around the home doesn't mean you cannot continue to enjoy gardening. You can choose Liberty to do basic garden maintenance and lawn mowing, but we can leave the pruning of roses to you.

Services considered gardening maintenance include:

- Weeding and pruning
- Watering and fertilising the garden
- Mowing the lawn or cutting back the hedge
- Removal of green waste

Call our office if you would like to know more information on 5578 1668



Active at Home

Active at Home is a “home-based” exercise program designed specifically for people who want to regain their strength and confidence to keep active and independent.

The program has proven results to improve the general wellbeing of its participants. It improves a base level of strength, balance, and flexibility so that older adults can slow down the ageing process and enjoy increased capacity to help with everyday activities.

We currently have a total of 21 clients signed up to participate in the Active at Home program and have had some really positive feedback about the program thus far.

We would love to continue to promote this wonderful opportunity to all our clients. If you would like more information please speak with your support worker or call the office on 5578 1668.

Actively Improving Our Strength and Balance

Introducing twin sisters, Lea and Zoe. Both are from a theatrical background and enjoy volunteering at a local theatre here on the Gold Coast. Zoe has shoulder problems but can still drive locally while Lea has hip issues and struggles to walk distances. Their roles at the theatre require them to have a base level of health at fitness to perform their duties.

When Active at Home first rolled out, Lea and Zoe were eager to participate. Since joining the program they have found that their sit-to-stand movement has improved immensely. Increased strength helps them to now sit forward in the chair before standing. This movement has helped tremendously with the twins standing up with more ease, where previously they would rock forward to stand, sometimes going forward too much.

The ladies have marvelled that something so simple could give them much more control! They even perform some of the exercises during their everyday life. Zoe mentioned they now do calf raises in the kitchen when they are waiting for the jug to boil.

Lea and Zoe have noticed that the exercises have become a lot easier since the beginning of the program. Both have experienced a definite improvement in their general balance and wellbeing.

Well done Lea and Zoe... Keep up the good work!

If you would like further information regarding Active At Home, please go to <https://activeathome.org.au/>





(Left to right) Marie, Rosie & Lyn at Main Beach

What is the NDIS?

The National Disability Insurance Scheme (NDIS) entitles people under the age of 65 with a permanent and/or significant disability to access funding for their support needs related to their disability. NDIS participants who choose to attend our Community Connections Programs are funded to make new friends and enjoy a day out in the community or here with us at our centre where our energetic staff and volunteers will provide morning tea, lunch, and facilitate activities and connection. If you receive NDIS funding and would like to know how Liberty can support you contact our office on 5578 1668.

Let's Talk CHSP Funding

Commonwealth Home Support Programme (CHSP) is considered a base level of support and care compared to a Home Care Package. If you have a carer, the Programme can also help if your carer needs to attend to everyday activities or take a break. We can arrange for funded support so someone can help you while your carer is taking a well earned rest.

Liberty provides the following Home Services to support our current clients and new comers via the Commonwealth Home Support Programme:

- In Home Respite – allowing carers a well-deserved break
- Home Maintenance – lawn and garden maintenance
- Personal Care – hygiene assistance/personal grooming
- Social Support – assistance with shopping and banking, one on one activities that can include but are not limited to library, picnic, or participating in a hobby
- Domestic Assistance – house cleaning

Our Community Connections programs (Group Social) is also funded under CHSP. Throughout this Annual Report you will see some of the exciting activities that we offer here at Liberty. Why not take advantage of our 'first visit free' voucher on Page 11.

Home Care Package Updates



Betty, enjoying her time with her friends Marvis and Irene at Hinze Dam



Home Care Package (HCP) funding is one of the ways that older Australians can access affordable care services to get the assistance they need to keep them living independently at home and in the community. They are designed for those with more complex care needs that go beyond what the Commonwealth Home Support Programme can provide.

HCP can be an option if you need a coordinated approach to the delivery of your support needs - perhaps because you need help with many everyday tasks or the care you need is more complex or intensive. Some examples are listed below:

- Occupational Therapy
- Mobility Aids and Equipment
- Nursing
- Allied Health and Therapy services

A HCP with a wellness and reablement approach to ageing sees older adults setting purposeful goals for how they wish to live and to help regain and maintain independence and autonomy for as long as possible. At Liberty, we are dedicated to walking this path with you.

Home Care Package Outcomes

At Liberty, we are dedicated to walking the Home Care Package path with you to maximise your independence. Here are a few of the many outcomes we have received from clients who have benefited from this funding.

"The walker is really a godsend when going out and about. There is a seat part that I can rest on if needed."

- Lorraine

Liberty can support Lorraine through her Home Care Package by obtaining the necessary aids to help her get out and about in the community comfortably.

Through John's package, we were able to modify his bathroom. This huge achievement has enabled John to be more independent and it has increased John's safety when using the bathroom.

"I am very happy to report that recent modifications to our bathroom have been completed and made life so much better for my husband John, who can now shower and shave with more ease. The modifications have given John more independence and he appreciates not having to ask me for help. John appreciates the input by Liberty in assisting with this work being carried out."

- John's Wife

"I find the remote control easy to use, I enjoy kicking my feet up. Mostly I enjoy being able to stand up from sitting."

- Muriel

Liberty was able to purchase a specialised recliner chair for Muriel through her package. This chair helps Muriel stand up from the couch after sitting down. It has an easy-to-use remote so Muriel can control the setting without having to get up.



A Little Bit About Reg

Meet Reginald. Reg is 99 years young and first joined Liberty in early 2009 after being referred to us by a friend. He currently lives with his son after moving from a retirement community where he had been living for 10 years. Reg very much enjoys being with his family and describes his new living arrangement as spacious in comparison to his previous unit.

In recent months Reg has needed more support at home. His daughter contacted My Aged Care and requested an assessment and, in no time at all, he was assigned a Home Care Package.

Liberty currently assists Reg with domestic assistance, social support, and meal preparation. Reg's son works full-time so Reg's days have gone from being very social to life being quiet. Liberty's social support visits help Reg feel socially connected and less isolated during the day.

Reg is very fond of Liberty and speaks highly of our support workers. His goals are to keep well and have time out and about exploring the Gold Coast. His favourite activity is going on drives to the beach, buying a bag of chips and eating them while looking out at the sea.

If you, or anyone you know, would like more information about Home Care Packages please call our office on 5578 1668.





LIBERTY FEEDBACK

Each year Liberty gives the opportunity for our clients/participants to take part in our annual survey. This allows us to review our service delivery and adapt where necessary so we can continue to provide high quality services to the Gold Coast community. Your feedback is welcome at any time.

If you have something you would like to share with us, please complete and return the Feedback Form below.

As we all know "little things matter" and it's often the small details that make a big difference. So big or small we want to hear from you. What do you love about Liberty? What do you think could be improved? It certainly matters to us if it matters to you, but we won't know unless you let us know.

We encourage you to:

- Send us an email (allan@libertycommunity.org.au)
- Give us a call on 5578 1668
- Fill in the feedback form and return to us at the centre or post to PO Box 446, Nerang Qld 4211

FEEDBACK FORM

Name: _____

Phone : _____

Suggestions/Complaints Feedback: _____



Curry Prawns

SPRING MEAL

Recipe from Geoffrey

Ingredients

- 60 grams butter
- 2 x onions
- 2 Tbls of curry powder
- 3 1/2 Tbls of plain flour
- 1 - 2 Tbls sugar (depending on your taste)
- 2 cups chicken stock
- 1/2 cup milk
- 2 Tbls thickened cream
- 1 kg of cooked prawns

Method

1. Melt butter in a pan.
2. Dice onions and cook in the pan for 5 minutes.
3. Add curry powder and cook for 2 minutes.
4. Remove from heat and add sugar and flour. Stir in chicken stock and milk gradually and return to heat.
5. Cook until mixture boils and thickens.
6. Add cream and prawns and cook until prawns are hot.
7. Serve the dish with rice

A R T T H E R A P Y



W O R D S E A R C H

R I N C R D R A O B H S A D N
 O E T A R S B U M P E R I N O
 O W H E E L L G L G N I N U T
 D H G Y D Y E S T R T R I M S
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 N E L O I V E C O U P É R H P
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 I V T A E S K C A B E N S O U
 R P M A L G O F C E S T O F E
 N E T H E A D L I G H T R G Y

Airbag

Back Seat

Body

Brake Light

Brakes

Bumper

Clutch

Coolant

Coupe

Cylinder

Dashboard

Diesel

Door

Fog Lamp

Handle

Headlight

Horn

Indicators

Mirror

Pedals

Piston

Radiator

Rims

Seat

Seat Belt

Spark Plug

Tuning

Turbo

Wheel

Wheels



INTRODUCING Kelly

Liberty's new Hairdresser

After a long wait, Liberty is excited to finally announce the arrival of our new hairdresser! Kelly has 30+ years of experience and is now offering hair and waxing services in the centre each Wednesday.

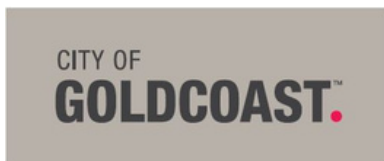
If you would like to make an appointment or information on fees please contact 5578 1668

Important Contacts

- ADA Australia (Aged and Disability Advocates) - 1800 818 338
- Aged Care Quality Safety Commission - 1800 951 822
- Beyond Blue (depression, anxiety and related disorders) - 1300 224 636
- Carer Gateway - 1800 242 636
- Deaf Services Queensland - 3892 8500
- Deaf & Other Communication issues -
 - 24 hour relay - TTY/voice calls ~13 36 77
 - Speak & listen - 1300 555 767
 - SMS relay - 0423 677 767
- Department of Community, Disability Services & Seniors - 1800 080 464
- Disability Information Service - 1800 177 120
- Energex (power supply/outages) - 13 62 62
- Gold Coast City Council Seniors and Disability Directory - 1300 465 326
- Lifeline (counselling and support) - 13 11 14
- Life threatening emergencies (critical or serious situations only) - 000 or from mobile 112
- Meals on Wheels, Nerang - 5596 1026
- My Aged Care - 1800 200 422
- National Coronavirus Helpline - 1800 020 080 (www.health.gov.au)
- NDIS - 1800 800 110
- Older Persons Advocacy Network (OPAN) - 1800 700 600
- Queensland Community Support Scheme (QCSS) 1800 600 300
- Seniors One Stop Information Line (no question too big or small) - 1300 135 500
- State Emergency Service - SES (flood and storm assistance - fallen trees, roof damage, floods) - 13 25 00
- Transcord Community Transport Services - 5539 3733
- Translating and Interpreting Service (TIS National) - 13 14 50 and ask to be connected to 13QGOV
- Vision Australia - 1300 84 74 66
- Volunteering Gold Coast Transport - 5526 5288

Our Thanks Go To

Liberty Community Connect often receives, donations, grants and funding. We would like to thank those who have contributed to making Liberty that little bit more special. Without you, we would not be where we are today.



A Little Bit About Liberty

Liberty Community Connect offers a diverse range of support services on the Gold Coast. Opportunities include activities that are fun, interactive and offer choice and are available in either our 'home away from home' centre at Nerang or within the community - out and about exploring and participating in all that the Gold Coast has to offer. Additionally, we assist with support within the home - house cleaning tasks, shopping, appointments, personal care/hygiene, laundry, respite care, lawn mowing and yard tidies (to name but a few). We tailor support ranging from basic needs under the Commonwealth Home Support Programme, to managing a diverse range of services through Home Care Package funding, including clinical care, and the National Disability Insurance Scheme. All up ... we're the true meaning of a one stop shop in supporting people to live in their home and to be a part of their community for the fullness of their life, ensuring a better life for all.

Would you like to make a difference
and empower people to
actively participate and live
a life of their
choice ?

Volunteering At Liberty

People choose to volunteer for a variety of reasons - for some it offers the chance to give something back to the community or make a difference to the people around them, and for others it provides an opportunity to develop new skills or build on existing experience and knowledge.

Liberty has a range of volunteering opportunities available. If you are interested in becoming part of our team phone Rachelle on 5578 1668

We welcome your enquiry to find out more about us.

For more information please give us a call on 5578 1668, go to our website at www.libertycommunity.org.au, Facebook or drop in and see us at 31 Martin Street, Nerang.

It is through the generosity and the power of community that Liberty can continue the great work it does. If you would like to assist in enhancing the quality of life for people with a disability, people who are older, their carers and their families please donate by cheque or EFT

All donations \$2 and over are tax deductible

Name : _____

Email : _____

Phone Number : _____

Address : _____

Postcode: _____

Amount Donated : _____

I have included Liberty Community Connect in my will Y/N

Payment Type:

ELECTRONIC TRANSFER

BSB: 633-000

Account No: 133382044

Reference: Your Name



Liberty Community Connect
is a registered Charity
(DGR 900 490 770)