



liberty
community connect

For people
to be
empowered to
live a life of
their choice

AGM REPORT 2021



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FAREWELL FROM CEO

- JO TODORUK

In August 2021 I celebrated 30 years with Liberty Community Connect, followed in September by celebrating 60 years of living! Both of these milestones led me to consider what I wanted in this next chapter of my life. With a combination of excitement and planned and prepared for fear I am taking a leap of faith and have decided to depart Liberty. My last day was Tuesday, 19 October 2021 and I quickly hit the road on one of my many glamping expeditions.

Since giving my resignation, the Committee of Management have been planning and preparing for the potential that I may depart prior to a new Chief Executive Officer being recruited. Liberty has extremely sound practices and processes in place complimented with an extremely knowledgeable Leadership Team, who are backed up by all of our other skilled and dedicated staff and volunteers.

During my last weeks with Liberty I prepared and provided a comprehensive handover to ensure a smooth and uninterrupted transition following my departure. Knowing all of this, I leave Liberty confidently knowing all will be well. Whether you are a client, employee, volunteer, member, supplier, consultant, contractor, associate, or friend of Liberty I encourage you to share in this confidence and knowledge that Liberty will successfully manage this change in our organisation.

I take this opportunity to thank each of you enormously for your support to Liberty Community Connect (and me) over my very rewarding career. Wishing you nothing but the best that life has to offer.

Sincerely,
Jo Todoruk





PRESIDENT'S REPORT

- VITAY KAITINIS

In any adverse situation there are often lasting impacts and the current COVID-19 situation is no different. It is those individuals who are able to recognise the opportunities that go on to rise above the difficulties and take themselves to the next level - organisations are no different.

Over the last 12 months Liberty has consolidated its position and as an organisation has managed the COVID-19 situation successfully. This has been achieved through very good management, flexibility of staff and volunteers, our quick response to changing situations, sound financial management, and loyal and understanding clients.

Liberty can now take advantage of the opportunities from a strong position, to increase its profile in the community and respond to the increasing demand for assistance and/or services to those most in need.

During the current pandemic, social isolation has been identified as a major issue which is significantly affecting the general health, including mental health, of individuals and the community as a whole. This is sure to have a long-lasting effect on individuals and the community, as well as health and support services well into the future.

Liberty can have a significant positive impact in assisting the community in this area based on what Liberty has learned through the pandemic and our decades of experience.

During the year, two valued committee members resigned due to work commitments. Both Kim Kyle, our Secretary, and James Yoo, our Treasurer, were valuable contributors and will be sorely missed. On a positive note, we welcomed our new Secretary, Danielle Lim, to the Committee who has a strong background in the sector and who will bring a range of skills and experience which will be of great assistance.

The Royal Commission into Aged Care, which was established in October 2018, handed down its 148 recommendations in February 2021. Although the main focus was on residential care the report highlighted major shortfalls across the aged care system. As a result, recommendations and initiatives will flow down into other areas of the aged care sector. Liberty will need to closely monitor changes and account for these changes in future planning.

The Royal Commission highlighted the huge unmet demand for aged home care services and the shortage of qualified people available to provide these services, which will hinder and make it challenging for providers from meeting this demand now and into the future.

Organisations such as Liberty will need to look at innovative ways to attract staff to the sector and unless options can be found meeting the unmet client demand will be very difficult and will become a limiting factor to the expansion of services into the community.



President - Vitay Kaitinis



Secretary - Danielle Lim



Treasurer - Damian Scantlebury

The Committee



***Committee Member
Robyn Flegler***



***Committee Member
Sue Burgess***

During the year the Committee commenced seeking skill development options with the first being a workshop identifying the roles and responsibilities of committees and how they fit into the overall management of a community based organisation. This ongoing skill development will be crucial going forward to ensure any skill shortfalls are met and existing skills are updated in an environment of constant change and competition. With a more competitive environment and increased expectations from both clients and funding bodies developing and keeping the skills of committee members updated will be essential.

The other major impact on Liberty has been proposed changes to how funding will be paid by funding providers to organisations. This will impact on future budgeting and reporting requirements and there will be increased expectations from funding bodies for organisations to improve efficiencies in a sector which is becoming much more competitive and "commercial". This will require a review of Liberty's IT requirements to ensure all reporting needs can be met, but also that data can be extracted for Liberty's own planning processes.

**PRESIDENT,
VITAY KAITINIS**



TREASURER'S REPORT

ANNUAL SUMMARY FROM TREASURER - DAMIAN SCANTLEBURY

It is with privilege that I write in this year's Annual Report. The financial year ended 30 June 2021 has been particularly challenging for the operation due to the unpredictable outbreak of Covid-19 and the Government restrictions imposed on us.

I present the audited financial statements for the financial year ended 30 June 2021 for Liberty Community Connect Inc.

We had a total revenue of \$4,109,352 in the 2021 financial year. The revenue consists of

- Operating Revenue of \$3,194,112
- COVID 19 Cashflow Support from Government of \$37,500
- COVID 19 JobKeeper Payment of \$867,900
- COVID 19 Retention Bonus of \$9,840

Last year, Liberty had a total revenue of \$3,154,333 which consists of operating revenue of \$3,091,833 and COVID 19 Cashflow Support from Government of \$62,500. Compared to last year, Liberty had an increase in operating revenue of \$102,279. The overall revenue had an increase of \$955,019.

The total expenses for the year were \$3,282,224. Compared to last year, there was an increase in expenses of \$277,495. The expenses that had an increase compared to last year were

- Employee Expenses
- Administration Costs
- Home Maintenance Program
- Motor Vehicle Expense

The expense that had the most increase was employee expenses which includes salary, superannuation contribution, and leave entitlements, for our people. Also included in the expense is Retention Bonus payments made for all employees. The Government had provided a Retention Bonus payment for the Aged Care Workforce in which we have received \$9,840. The payment receipted from the Government did not include all employees and excluded some employees based on the eligibility of the program. Liberty paid the Retention Bonus payment to all employees, even for people who we did not receive funding for, in recognition for the hard work that everyone has put in during the difficult time. Our employee expense for this year was \$2,684,543 compared to last year of \$2,407,569; an increase total of \$276,974. There was a 0.5% increase in superannuation and a wage increase of 2%. The expense represents around 65% of total revenue this year - last year, it was 76% of total revenue.



Liberty has realised a net profit of \$827,128 for the year. However, it is important to note that the main contributing factor of the net profit is due to the Covid-19 related support from the Government, especially the Jobkeeper payment. Without the help of Covid-19 payments, Liberty would have realised a loss of \$88,112.

The Balance Sheet is in a strong position. We have net assets totalling \$4,189,524 which consists of a total asset of \$5,181,403 and a total liability of \$991,880. The total asset of \$5,181,403 includes \$4,616,180 in cash and cash equivalents of which \$2,497,564 is held in interest bearing term deposits.

The total liability of \$991,880 includes deferred income for home care packages of \$472,665, deferred grant of \$149,265 and provisions for long service leave and annual leave of \$103,828.

It has been a great privilege to step in as Treasurer for Liberty and be part of the Committee. I wish the best for Liberty and the team! Thank you.

**TREASURER,
DAMIAN SCANTLEBURY**

LIBERTY COMMUNITY CONNECT INC.

ABN 34 180 958 508

Notes to the Financial Statements

For year ended 30 June 2021

INDEPENDENT AUDITOR'S REPORT

Report on the Financial Report

I have audited the accompanying financial report of Liberty Community Connect Inc. (the association) which comprises the Balance Sheet as at 30 June 2021, and the Statement of Comprehensive Income, Statement of Changes in Equity and Cash Flow Statement for the year ended on that date, a summary of significant accounting policies, other explanatory notes and the statement by members of the committee of the association.

Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Associations Incorporation Act 1981. This responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based on my audit. I have conducted my audit in accordance with Australian Auditing Standards. These Auditing Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Independence

In conducting my audit, I have complied with the independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

In our opinion, the financial report presents fairly, in all materials respects, the financial position of Liberty Community Connect Inc. as at 30 June 2021 and of its financial performance and its cash flows for the year then ended in accordance with Australian Accounting Standards and the requirements of the Australian Charities and Not-for-profits Commission Act 2012.



Thomas Cowlishaw

Cowlishaw & Co

228 Stafford Road, Stafford

Our Staff



Meet our Liberty family - we are a passionate and experienced team, providing services to support people who are elderly or living with a disability on the Gold Coast.



CEO
To Be Confirmed



Acting CEO/Operations Manager
Angela Jones

Leadership Team



Services/Client Supervisor
Melissa Flaherty



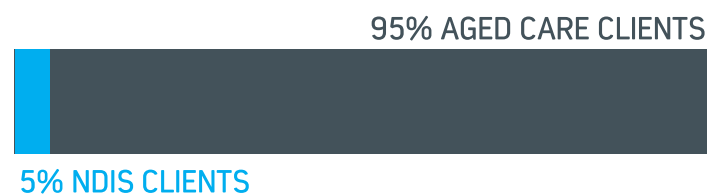
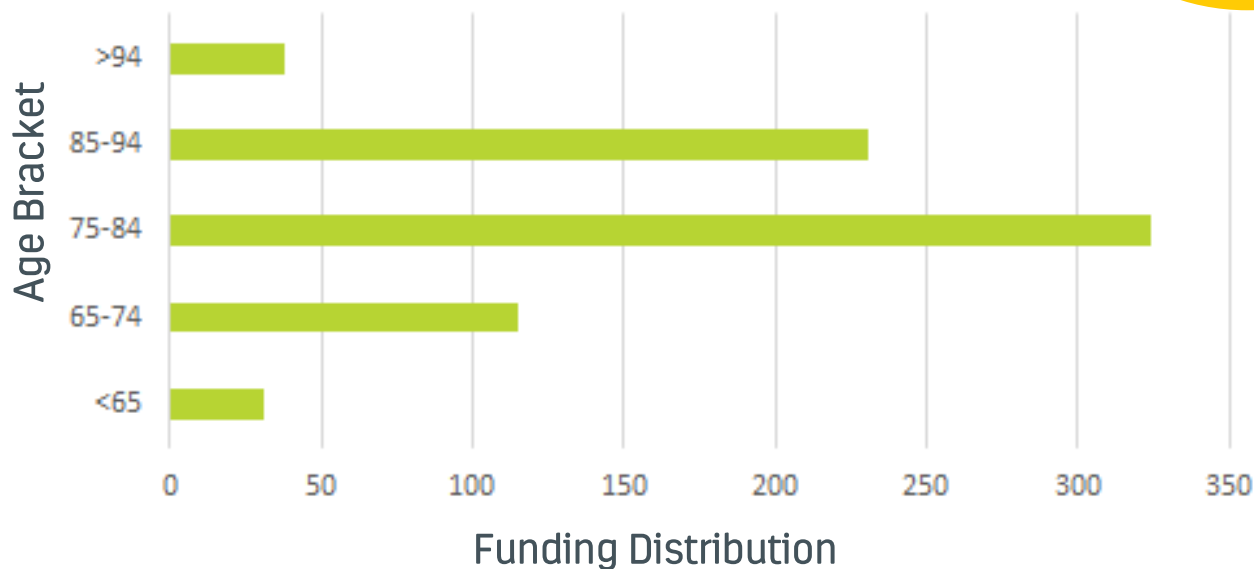
Services/Administration Supervisor
Ruth Clark



Services/Client Supervisor
Rowena Jones

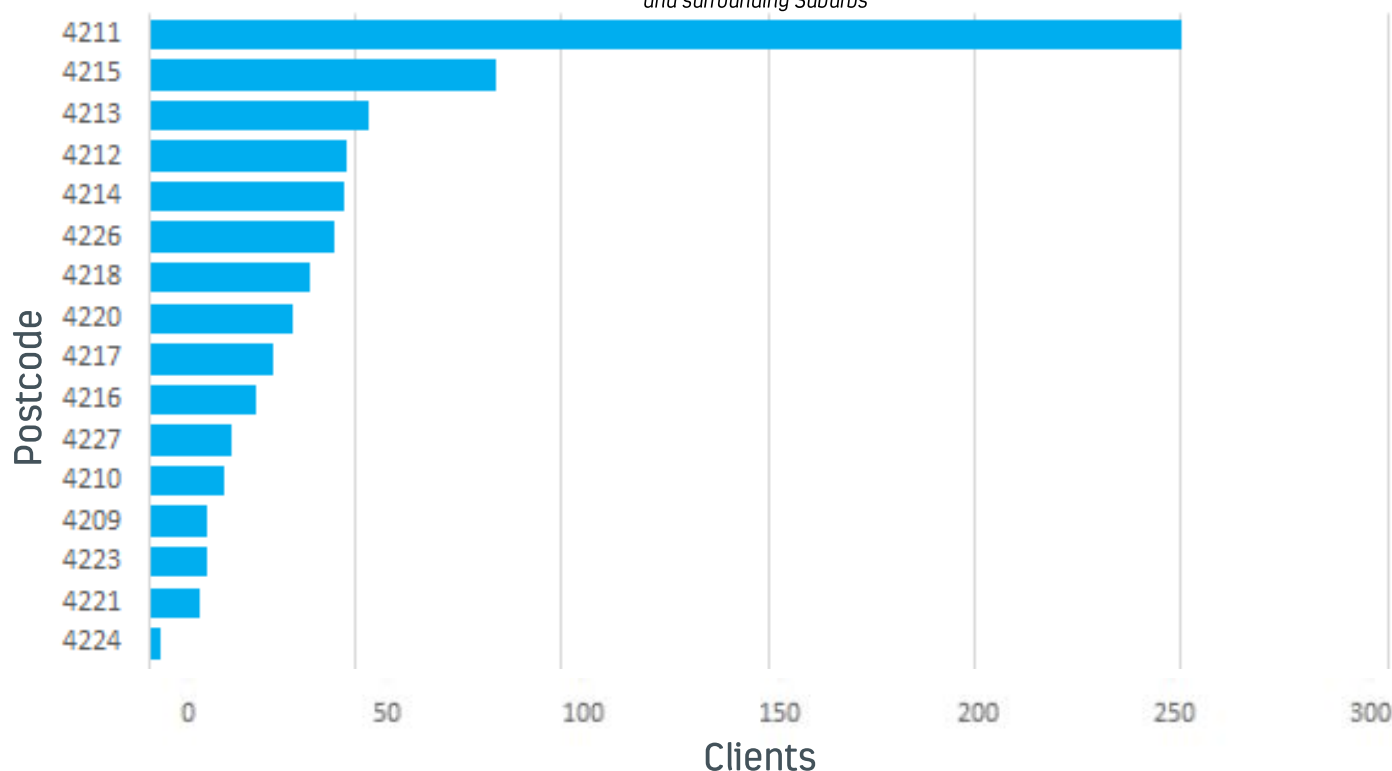
Distribution Of Clients By Age

The average age of clients at Liberty is between the ages of 81 - 82 year old



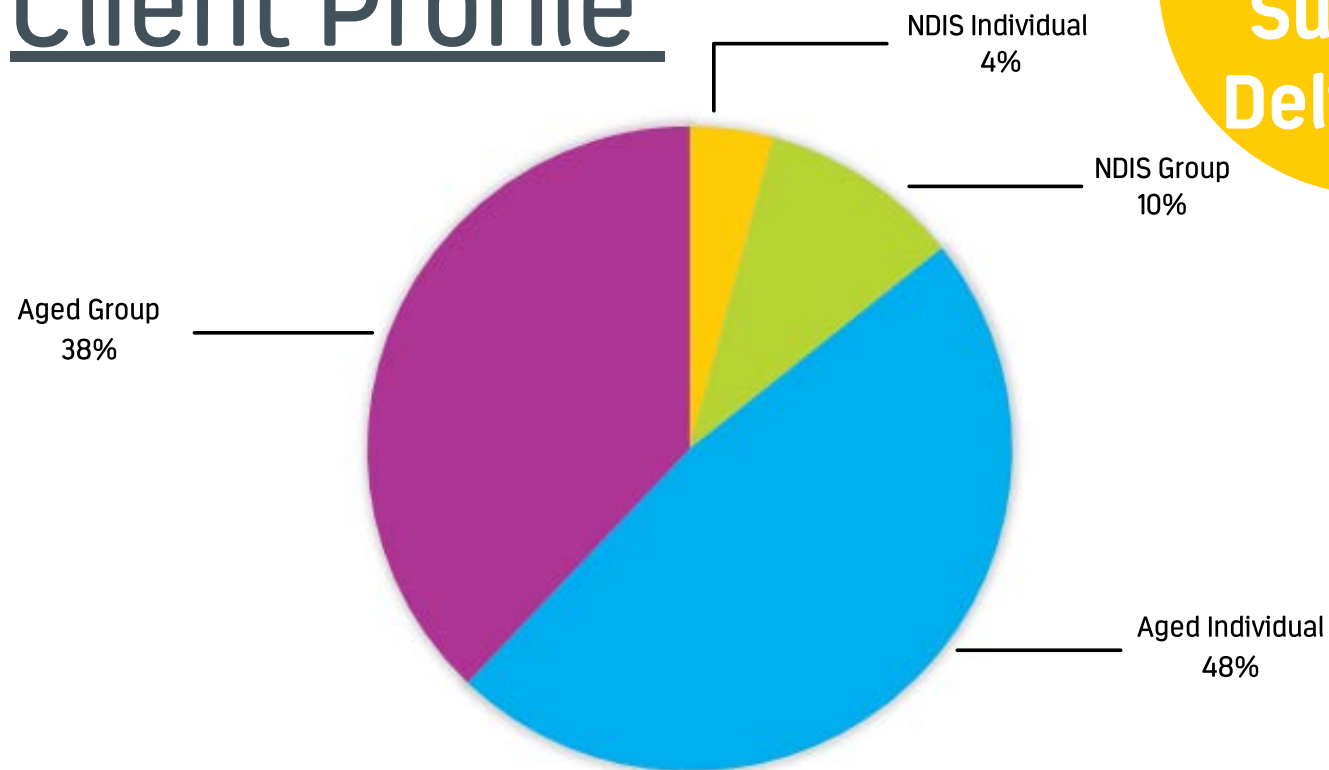
Distribution Of Clients By Postcode

We deliver majority of services around the Nerang and surrounding Suburbs

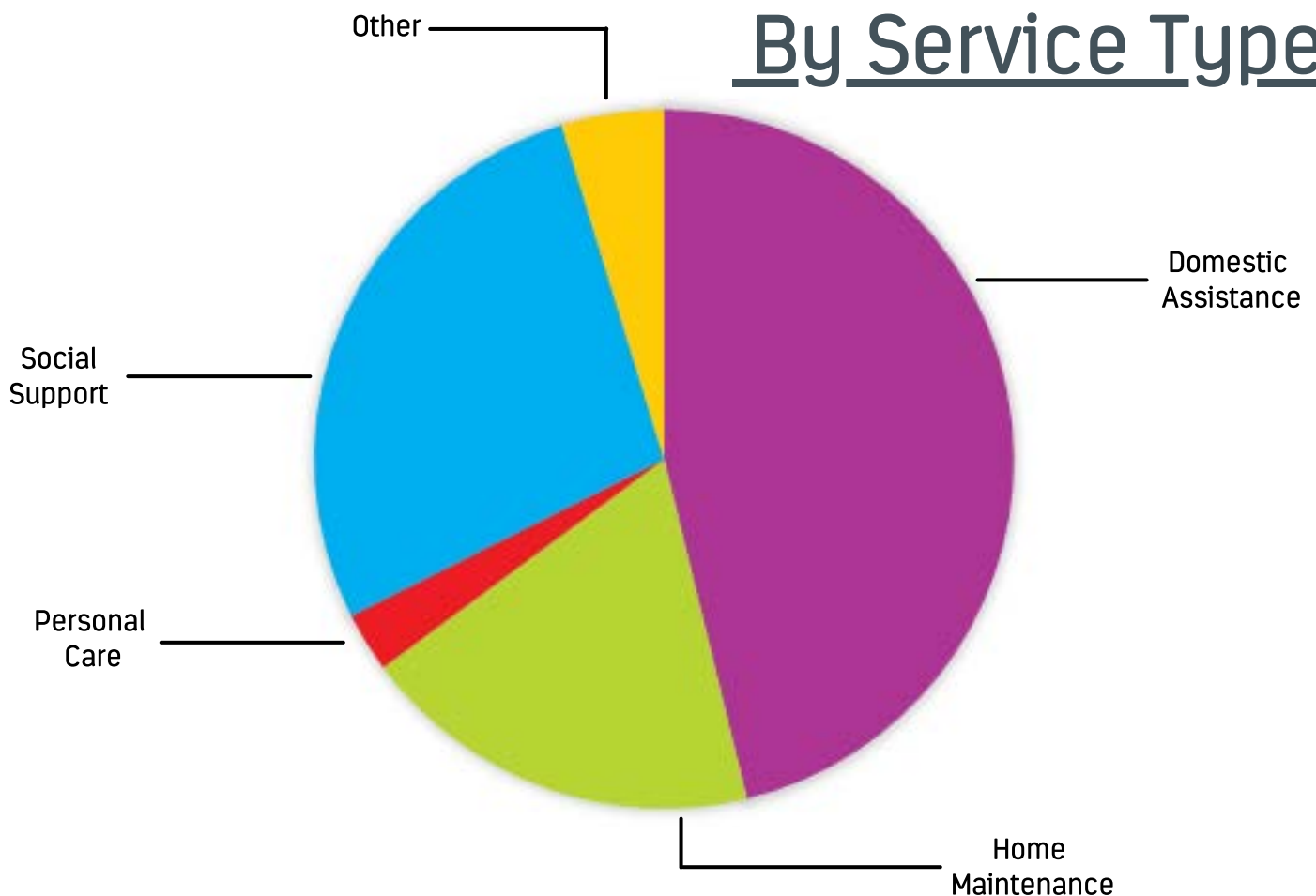


**53,066
Hours of
Support
Delivered**

Client Profile



1 To 1 Support Hours By Service Type



Our Thanks

Throughout the year numerous individuals and businesses support Liberty through donations of finances, goods and services and funding. We are truly grateful for their kindness.

In particular, thanks to individuals who have supported Liberty through financial donations, including K Sheppard, C Flesser, G Chelin, P Gardner, D Farrow and B Steedman.



The
Department
of Health



myagedcare

CITY OF
GOLDCOAST.

Funded by



The
Department
of Health



Queensland Government
Community Benefit Fund Unit

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